

August 6, 2019

Attn: Madam Mayor and Members of the Council

This letter is to contest my latest Water Tax Bill of July 4, 2019. My average water usage per month over the last year was 16 cubic meters (4,200 gals). The total of 272.68 cubic meters (72,000 gals) charged for one single month of April this year is an impossible amount of water to go through my house without detection and would most certainly have flooded my driveway as well as my neighbours!

Facts:

1. No repairs or renovations were done.
2. There were no leaks, running toilets or any sound of flowing water.
3. There was no outdoor use of water in April.
4. I am only one person in a small house and conserve water as a rule.
5. The meter was working fine from 2012 until April 2019 when it skipped from 1337.77 to 1610.45, then read normally for May at 1628.76, which proves there was no underground leak.
6. The Elster meters have a history of malfunctioning in other locations, so this is the only explanation possible in my case.

I've paid the bill in good faith, but it's put me in financial difficulty to pay my other bills this month. I've discussed the matter with Mayor Assaly and M. Martin Perron and his boss, as well as one of the Town Councillors who all agree that this must be an anomaly. I hope that a refund of approximately \$500 will be forthcoming.

Thank you for your consideration.

Sincerely,

A handwritten signature in cursive script that reads "Corinne Olson". The signature is written in black ink and is positioned above the printed name.

Corinne Olson