| | Town of Hawkesbury Drinking Water Quality Management System | |
|---------------------|--|--|
| Document Title: | QMS Management Review Checklist | |
| QMS Reference: | QMS SYS-F12 | |
| Revision Number: | V2 | |
| Revision Date: | November 04, 2010 | |
| QMS Representative: | Martin Perron | |

QMS Management Review Checklist

A copy of this checklist, once completed, is to be forwarded to the Owner, along with Management Review Action Item forms.

| Management Review Participants | Date of Review | | | |
|--|---------------------|--|--|--|
| Martin Perron | 2019-01-25 | | | |
| Daniel Gatien (absent) | Period Under Review | | | |
| | 2018 | | | |
| Drinking Water Systems Included in this QMS Evaluation | | | | |
| Hawkesbury Drinking Water System OAP 177-101 | | | | |
| Conclusions and Recommendations (key messages about how the QMS is working) | | | | |
| Follow up on J.R Richards engineer report (20 year strategic Plan) | | | | |
| Water discharge piping & Finished Water Flow meter | | | | |
| Chemical upgrade (caustic soda + Polyphosphate) | | | | |
| | | | | |
| Action Items (complete a QMS SYS-F8 form for each) | | | | |
| n/a | | | | |
| | | | | |



Town of Hawkesbury Drinking Water Quality Management System

QMS Management Review Checklist (QMS SYS-F12)

| Discussion Item | Notes, Comments |
|--|--|
| Period Under Review: | 2018 |
| a. Incidents of regulatory non-compliance | No incidence |
| b. Incidents of adverse- water tests | n/a |
| c. Deviations from critical control point limits and response actions | No deviation |
| d. The efficacy of the risk assessment process | Good New – List of potential Hazardous |
| e. Internal and third-party audit results | Closed all CAR's |
| f. Results of emergency response testing | After the failure of the backwash pump, we implemented an emergency backwash procedure using the highlift pumps. |
| g. Operational performance | Hired new operators, restructuration of the department. |
| h. Raw water supply and drinking water quality trends | Compliant |
| Follow-up on action items from previous management reviews | Actions are completed. Standard of Care document was given to the Mayor and Council. |



Town of Hawkesbury Drinking Water Quality Management System

QMS Management Review Checklist (QMS SYS-F12)

| Discussion Item | Notes, Comments | |
|---|---|--|
| Period Under Review: | 2018 | |
| j. The status of management action items identified between reviews | No items pending review. | |
| k. Changes that could affect the QMS | DWQMS standard 2.0 and a new QMS representative. | |
| I. Consumer feedback | VKH standpipe was shut down and had an impact on the pressure in the distribution system near the VKH booster pump. | |
| m. The resources needed to maintain the QMS | Restructuration of the department. Better data management documentation. | |
| n. The results of the infrastructure review | Final WTP 20 year strategic plan report from J.L. Richard. Final Infrastructure Master Plan 20 year strategic plan report from J.L. Richard. | |
| Operational plan currency, content and updates | CAR 2018-HWK-Pvcf-001: Proceeded to all revisions - all DWQMS Operation plan elements (QMS SYS-OP Plan), appendices (QMS SYS-P1 to P13, QMS SYS-OP-P1 to OP-P3), forms (QMS SYS-F1 to F6 and F8-F21) and tables (QMS SYS-T1 to QMS SYS-T4). | |
| p. Staff suggestions | Communication optimization between operators (radio VS phone) | |
| q. Other items (describe) | n/a | |
| Other Notes | 1 | |
| n/a | | |