	Town of Hawkesbury Drinking Water Quality Management System	
Document Title:	QMS Management Review Checklist	
QMS Reference:	QMS SYS-F12	
Revision Number:	V2	
Revision Date:	November 04, 2010	
QMS Representative:	Martin Perron	

QMS Management Review Checklist

A copy of this checklist, once completed, is to be forwarded to the Owner, along with Management Review Action Item forms.

Management Review Participants	Date of Review			
Martin Perron	2019-01-25			
Daniel Gatien (absent)	Period Under Review			
	2018			
Drinking Water Systems Included in this QMS Evaluation				
Hawkesbury Drinking Water System OAP 177-101				
Conclusions and Recommendations (key messages about how the QMS is working)				
Follow up on J.R Richards engineer report (20 year strategic Plan)				
Water discharge piping & Finished Water Flow meter				
Chemical upgrade (caustic soda + Polyphosphate)				
Action Items (complete a QMS SYS-F8 form for each)				
n/a				



Town of Hawkesbury Drinking Water Quality Management System

QMS Management Review Checklist (QMS SYS-F12)

Discussion Item	Notes, Comments
Period Under Review:	2018
a. Incidents of regulatory non-compliance	No incidence
 b. Incidents of adverse- water tests 	n/a
c. Deviations from critical control point limits and response actions	No deviation
d. The efficacy of the risk assessment process	Good New – List of potential Hazardous
e. Internal and third-party audit results	Closed all CAR's
f. Results of emergency response testing	After the failure of the backwash pump, we implemented an emergency backwash procedure using the highlift pumps.
g. Operational performance	Hired new operators, restructuration of the department.
h. Raw water supply and drinking water quality trends	Compliant
 Follow-up on action items from previous management reviews 	Actions are completed. Standard of Care document was given to the Mayor and Council.



Town of Hawkesbury Drinking Water Quality Management System

QMS Management Review Checklist (QMS SYS-F12)

Discussion Item	Notes, Comments	
Period Under Review:	2018	
 j. The status of management action items identified between reviews 	No items pending review.	
k. Changes that could affect the QMS	DWQMS standard 2.0 and a new QMS representative.	
I. Consumer feedback	VKH standpipe was shut down and had an impact on the pressure in the distribution system near the VKH booster pump.	
m. The resources needed to maintain the QMS	Restructuration of the department. Better data management documentation.	
n. The results of the infrastructure review	Final WTP 20 year strategic plan report from J.L. Richard. Final Infrastructure Master Plan 20 year strategic plan report from J.L. Richard.	
 Operational plan currency, content and updates 	CAR 2018-HWK-Pvcf-001: Proceeded to all revisions - all DWQMS Operation plan elements (QMS SYS-OP Plan), appendices (QMS SYS-P1 to P13, QMS SYS-OP-P1 to OP-P3), forms (QMS SYS-F1 to F6 and F8-F21) and tables (QMS SYS-T1 to QMS SYS-T4).	
p. Staff suggestions	Communication optimization between operators (radio VS phone)	
q. Other items (describe)	n/a	
Other Notes	1	
n/a		